



Release Notes for Revision 4.60.103

This patch corrects an issue with the J6828A 4-port STM-1/OC-3 LIM Multiplexer where AAL-2 and AAL-5 data may not be properly handled if the Network Analyzer's SAR table contains greater than 2000 entries. This patch is recommended for any user of the J6828A, but is not necessary or recommended for all other users. This patch contains all the updates that were included with the 4.60.101 patch, so for those J6828A users who have not already installed 4.60.101, but already have 4.60.100, only patch 4.60.103 need be installed. For J6828A users who have already installed 4.60.101, 4.60.103 can be installed on top of that version.

Installation Instructions

The [NA_NTC4.60.103.zip](#) file contains the following files:

- NA_NTC4.60.103.exe patch file for PCs and NAs
- NA_NTC4.60.103MXME.svr patch file for MXs and MEs

For J6800A and PCs:

- 1) Place the file [NA_NTC4.60.103.exe](#) on the PC or Network Analyzer on which Agilent's Network Analyzer Solutions version 4.60.100.010 is installed.
- 2) Double-click the file [NA_NTC4.60.103.exe](#) to install the software.

For the DNA MX and DNA ME:

Note: The DNA MX and DNA ME must have Windows XP SP1 and Network Analyzer software 3.1 or later. Please see the Questions and Answers section below for more information.

- 1) Place the file [NA_NTC4.60.103MXME.svr](#) on the PC or Network Analyzer on which Agilent's NTC Console is installed.

2) If using NTC:

- a) Start the NTC Console.
- b) If not already added, add the agent using NTC's Agent Manager.
- c) Right-click the agent icon and select "SW Update".
Multiple agents may be selected by using <CTRL> left click.
- d) Left-click the "Patch" button.
- e) Left-click the "Browse" button to find the patch that you downloaded in step 1.
- f) Left-click the "Update" button to apply the patch.

OR

3) If not using NTC:

- a) Open Your Web Browser and go to "http://IPADDRESS:8080/patchmgr" where IPADDRESS is the IP address or DNS name of the agent you need to patch.
- b) Click "Ok" in the Authentication dialog box.

- c) Login with the default username "NTCUser" and default password "stone" Or use the username and password you have set for the agent, if you have changed it.
- d) Left-click the "Browse" button to find the patch you downloaded in step 1.
- e) Left-click the "Apply" button.

Questions and Answers

Q. How long does a patch take to install? When should the system be available for use again?

A. For the Network Analyzer and PCs the installation will take about 1 minute, and will require a system reboot to complete the process.

A DNA ME will take 4-5 minutes before it is available after starting the reboot. A DNA MX will take about 7 minutes. If using the NTC Console to update the agent, the status of the update will be displayed as the patch is applied. The Web Browser method does not provide status.

Q. How do I know the patch applied properly?

A. For the Network Analyzer, bring up the Network Analyzer and select Help->About. The Analyzer Revision number begins with 4.60.103.

For the DNA MX and ME, the web page located at <http://IPADDRESS:8080/patchmgr>, where IPADDRESS is the IP address or DNS name of the agent, displays a list of all patches applied to the agent.

Q. The patch does not apply and tells me to contact Agilent Support. Who do I contact?

A. The Agilent Technical Support Center:
1-800-452-4844 between 7 AM and 5 PM MDT, Monday through Friday, or send Email to:
csgcontactcenter_support@agilent.com.